



*"Knowledge & Experience
Working for You"*

January 6, 2010

The Honorable Edward G. Rendell
Office of the Governor
Commonwealth of Pennsylvania
225 Main Capitol Building
Harrisburg, PA 17120

Dear Governor Rendell:

The past several weeks have seen below normal temperatures in Pennsylvania and another arctic blast is forecast for this weekend.

This is to request that the Commonwealth take the necessary steps to provide a fourteen-day exemption from the drivers' hours of service requirements for those operating fuel oil and propane delivery vehicles.

The Association is receiving calls from member companies who are running up against regulatory limitations that are hampering the delivery of fuels to customers.

Due to the economic downturn within Pennsylvania, an increasing number of deliverable fuels customers have turned to using "will call" status for their deliverable fuels deliveries. This has created another problem because these customers are now buying minimum deliveries of deliverable fuel, trying to budget their money, instead of being on automatic delivery. Thus our members are making more deliveries to keep up with these customers.

In addition to the spike in general demand of product, the start of the LIHEAP crisis grant program this week and the announced \$100 cash benefit increase has resulted in a significantly higher volume of calls from low income residents who now have access to heat.

Earlier this week the state of New York granted a HOS waiver for heating oil and propane delivery. It is our understanding that Delaware and Maryland also have HOS waivers. Virginia has had a similar waiver that will continue until January 20.

On behalf of our LIHEAP customers, the Association is appreciative of your increasing the cash benefit in this significant cold snap.

We would respectfully ask your help in allowing our members to deliver the product as quickly, safely and efficiently as possible.

Sincerely,

A handwritten signature in black ink that reads "John V. Kulik".

John V. Kulik
Executive Vice President

JVK:grc